



**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**M.A. DEGREE EXAMINATION - SOCIAL WORK**

THIRD SEMESTER – NOVEMBER 2011

**SW 3966 - HUMAN RESOURCE MANAGEMENT**

Date : 31-10-2011  
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

**SECTION – A**

**Answer All questions. Answer to each question should not exceed 50 words. All questions carry equal marks. 10 x 2 = 20 Marks**

1. Define Management.
2. What is Core-Competency?
3. What is meant by Job Description?
4. List out any four Internal sources of Recruitment.
5. What is 360 degree Appraisal?
6. Expand a) KPA b) KRA
7. Differentiate On-the Job Training with Off-the Job Training.
8. What is Vestibule Training?
9. Define Retrenchment.
10. Mention any four causes of Employee Turnover.

**SECTION – B**

**Answer any FOUR questions. Answer to each question should not exceed 300 words. All questions carry equal marks. 4 x 10 = 40 Marks**

11. Discuss the concept, need and importance of Corporate Social Responsibility.
12. Elaborate the various methods of Selection.
13. Discuss any three methods of Performance Appraisal.
14. Write a short note on a) Simulation Training b) Job Rotation.
15. Discuss the purpose and significance of Exit Interview.

**SECTION – C**

**Answer any TWO questions Answer to each question should exceed 600 words. All questions carry equal marks. 2 x 20 = 40 Marks**

16. Define Human Resource Management. Discuss the functions of Human Resource Management.
17. Write a short note on a) ESOP b) Voluntary Retirement Scheme (VRS).
18. Elucidate the need for 'Retention' and explain the strategies used for retaining the employees in an organization.

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